Quality Policy

Jones Civil Group is an end-to-end provider of a comprehensive range of civil construction services, including excavations, trenching, concreting, earth-moving works for underground and above-ground infrastructure projects, from design to construction.

We are committed to delivering high-quality outcomes that excite and exceed our client's expectations.

To fulfill this commitment, Jones Civil Group will:

- Maintain an Integrated Management System compliant with the requirements of *AS/NZS ISO 9001 Quality management systems*
- Ensure all personnel and subcontractors understand their responsibilities and roles in delivering a quality service and the desired outcomes
- Control and monitor our processes and analyse our business and operational data, using it to continually improve the quality of our services and products
- Ensure that activities comply with the applicable laws, standards documentation and contractual requirements
- Invest in and maintain our plant and equipment in order to provide flexibility in our services, reduce out impact on climate change and provide the best solution to the client
- Be responsive to our client, promptly handling their queries and addressing their concerns effectively
- Proactively communicate with our personnel, subcontractors and clients and use the information to continually improve our Integrated Management System
- Periodically review and revise our quality policy and set objectives for continual improvement that are consistent with it.

This policy will be communicated to all our personnel and contractors, displayed within the organisation and made available to interested parties.

Leigh Jones

Director

16th December 2025